



**Confident Calibration:**  
When you need it.



## Lab-to-Lab Calibration Service

### *“Our Promise”*

We promise to have your instrument on its way back to you within 5 business days or we'll take **\$100** off the calibration.

#### The “Fine Print”:

- ✓ The calibration must be pre-scheduled through Burns Customer Service (RMA issued).
- ✓ The PO and all instrument information must be provided at time of scheduling.
- ✓ The 5 Day Clock starts on the scheduled start date.
- ✓ The instrument must be received at Burns prior to the scheduled start date.
- ✓ The instrument must be functioning (i.e. able to be calibrated).

#### To Get Started:

Click on the links below and fill out the appropriate form(s) (provide as much information as possible to facilitate processing/scheduling).

Links to: [Sensor Calibration Form](#)    [System Calibration Form](#)    [Calibration Options](#)

E-mail the completed form to [labtolab@burnsengineering.com](mailto:labtolab@burnsengineering.com) or fax to (952) 935-8782. Upon receipt of your request we'll contact you to schedule your calibration and provide a Return Material Authorization (RMA).

That's it! Your calibration is scheduled and we'll be waiting for your instrument to arrive. Five business days after your scheduled start date, your instrument will be on its way back to your facility.

When we receive your instrument an “As Found” performance check will be conducted ([What's As Found Data](#)). If there are any concerns we will contact you to review options.

When the calibration is completed, we'll ship your instrument back to you and provide you with the tracking number. You will also receive a link to a short questionnaire on our calibration service. Thank you in advance for your feedback.